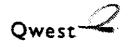


	TABLE 4: 50 IMA ERROR	CINCLAND COMPANIE
	(AASS - 1 10 U. 1 2 U. 1 2 U. 1	
Error Code		Error Mussage
"RS PIC	003	"The PIC/LPIC fields MUST contain
		either a four digit numeric code
•		(place zeros in front of all non-four
		digit codes to make them four digits),
"RS PIC	900	or the word "None", or "DFLT"" "PIC and/or LPIC required when LNA is
RS FIC	300	p"
"RS PIC	900	"PIC is not allowed when PTKCON is I
K5 110	300	and TOS 2nd char is J"
"RS PIC	900	"PIC required when ACT is N or T"
"RS PIC	900	"PIC required when ACT is N"
"RS PIC	900	"PIC required when ACT is N, V, Z or
""		T"
"RS PIC	900	"PIC required when LNA is N or V and
		PTKCON is blank, T or O"
"RS PIC	900	"PIC required when LNA is N or V"
"RS PIC	900	"PIC required when LNA is V"
"RS PRIBD	900	PRIBD B channels (pos 3 & 4) must be
		between 01 and 24"
"RS PRIBD	900	PRIBD B channels (pos 3 & 4) must be
		numeric"
"RS PRIBD	900	PRIBD D channels (pos 5 & 6) must be
		between 00 and 02"
"RS PRIBD	900	PRIBD D channels (pos 5 & 6) must be
		numeric"
"RS PRIBD	900	PRIBD must be 7 characters long"
"RS PRIBD	900	PRIBD NFAS ind (pos 7) must be Y or N"
"RS PRIBD	900	PRIBD required for <ctx->PRODUCT&gt;"</ctx->
"RS PRIBD	900	PRIBD sequence (pos 1 & 2) must be
		numeric"
"RS PRIBD	900	PRIBD sequence (pos 1 & 2) must be
	0.00	sequential beginning with 01"
"RS PTKCON	003	PTKCON must be T, I or O"
"RS PTKCON	900	PTKCON required when LNA is N or V"  PTKCON required when LNA is N, V or T"
"RS PTKCON	900	PTLI required when TNS is populated*
"RS REMARKS	······································	REMARKS is required when NPI is
RS REMARKS	300	populated"
"RS RSOTY	900	Service Details Section required when
NO NOOTI		ACT is N, C or T"
"RS RSOTY	900	Service Details Section required when
	<del>-</del> - <del>-</del>	ACT is N, V, Z, C or T"
"RS RSOTY	900	Service Details Section required when
	•	ACT is N, V, 2, C or T"
"RS RSQTY	900	Service Details Section required when
1		ACT is N, V, Z, C, T or M"
"RS RSQTY	900	Service Details Section required when
		ACT is R"
"RS RSOTY	900	Service Details Section required when
		ACT is V, Z, C, T, L or M"
"RS RSQTY	900	This field is not applicable for ACT
		is W"



	TARKE A AND THE STORAGE	P. V. SPET ALBERT COMES TO DE LA
	TABLE 4: 9.0 IMA ERROR	S DIST-ARKSINAS (BED)
Earton Code		Error Massage
"RS SAN	900	SAN required when TOS 1st character is 3"
"RS SDI	003" -	"SDI must be E, F, G, H, I, J, K, L or M"
"RS SGNL	0.03	SGNL must be El, E2, E3, M1, M2 or M3"
"RS SGNL	900	SGNL required when ordering Two Way Analog DID Trunks with Call Transfer and ACT is N, V, Z, C or T "
"RS SSIG	003	SSIG must be LS, GS, WS, DD or IM"
"RS SSIG	900	SSIG required when LNA is N or V"
"RS TCID	003	TCID must be numeric"
"RS TCID	900	TCID required when TCOPT is S or T"
"RS TCNAME	900	TCNAME required when TCOPT is S or T"
"RS TCOPT	003	"TCOPT must be N, S or T"
"RS TCOPT	900	"TCOPT prohibited when ACT is L and
10 10051		LNA is Y"
"RS TCPER	002	TCPER invalid format"
"RS TCPER	900	TCPER required when TCOPT is S or T"
	· · · · · · · · · · · · · · · · · · ·	
"RS TCTOPRI		"TCTOPRI invalid format"
"RS TCTOPRI	900	"TCTOPRI required when TCOPT is S or T"
"RS TERS	900	TERS required when TLI is populated"
"RS TLI	900	TLI must match a TLI on the LSR"
"RS TLI	900	TLI required when TERS is populated"
"RS TNS	002	TNS invalid format"
"RS TNS	003	TNS cannot be a placeholder when LNA is not N or X"
"RS TNS	900	TNS required when ACT is D and TCOPT on EU is S or T"
"RS TNS	900	TNS required when ACT is D, V, Z, C, T, L, B or M and TLI is not populated*
"RS TNS	900	TNS required when ACT is L or B and LNA is L"
"RS TNS	900	TNS required when ACT is N, C, T or L and TLI is not populated"
"RS TNS	900	TNS required when ACT is N, D, V, Z, C, T or M and TLI is not populated"
"RS TNS	900	TNS required when ACT is N, D, V, Z, C, T, L or B and TLI is not populated"
"RS TNS	900	TNS required when ACT is N, V, Z, C or T"
"RS TNS	900	TNS required when ACT is N, V, Z, C, T, or L and TLI is not populated"
"RS TNS	900	TNS required when ACT is N, V, Z, C, T, or L and TLI is not populated"
"RS TNS	900	TNS required when ACT is R"
"RS TNS	900	TNS required when LNA is populated"
"SA	999	PSP not allowed to request Service Availability"
"SAQCCNA	001	CCNA required"
"SAQD/TSENT		D/TSENT required"
		<u> </u>
"SAQINFOTYP	E003	INFOTYPE must be S or M"



	A. B. C.	07.357
	Gable 4: 40 ma error	2-1721-ASKOHOM2 (BLF)
Error Cost		Error Massage
"SAQLSO	001	LSO required"
"SAQLSO	003	LSO must be numeric"
"SAQSTATE	001	STATE required"
"SAOTOS	001	TOS required"
"SAQTXACT	003	TXACT must be A"
"SAQTXNUM	001	TXNUM required"
"SAQTXTYP	003	TXTYP must be C"
"SOE		This exchange is being sold as of
		<sale_dt_ptr =<="" td=""></sale_dt_ptr>
		DATEINTERNALTODISPLAY (SALE_DT) > .
		Qwest can no longer accept service
		requests after <embargo_dt_ptr =<="" td=""></embargo_dt_ptr>
		DATEINTERNALTODISPLAY(EMBARGO_DT)>.
		Contact <purch_ilec> at <contact> for</contact></purch_ilec>
		assistance. Thank you"
"SOE	Err	This exchange ( <exchange>) was sold on</exchange>
		<sale_dt_ptr =<="" td=""></sale_dt_ptr>
		DATEINTERNALTODISPLAY(SALE_DT)>.
		Contact <purch_ilec> at <contact> for</contact></purch_ilec>
		assistance. Thank you"
"50	999	<errormessage>"</errormessage>
"SU CCNA	001	CCNA required"
"SU INFOTYP		INFOTYPE required"
"SU NPANXX		NPANXX required"
"SU PRODUCI		PRODUCTTYPE required"
"TNA	<b>99</b> 9	Database not connected"
"TNA	999	No Telephone Numbers available for
		this query"
"TNA	999	Only partial list of Telephone Numbers
		available"
"TNA	999	TN Reservation System is down"
"TNA	999	Unable to Select TNs"
"TNAAFT	001	Invalid Value for AFT"
"TNAAHN	900	AHN required when SANO not populated"
"TNACALA	003	Invalid entry in CALA"
"TNACALA/ZI		CALA or ZIP required"
"TNACBLOCK	<del></del>	CBLOCK must be Y or Blank"
"TNACBLOCK	900	CBLOCK not allowed when NTNUM is
		populated or EASNUM is Y"
"TNACC	001	CC required for PSP"
"TNACCNA	001	CCNA required"
"TNACITY	001	CITY required"
"TNAD/TSENT		D/TSENT required"
"TNAEASNUM		EASNUM must be Y or Blank"
"TNAEASNUM		<pre><nearby (ntnum)="" numbers="" telephone=""> "</nearby></pre>
"TNAEASNUM	900	Nearby telephone numbers (NTNUM), easy
		numbers (ECATEG), easy word
		consecutive blocks (CBLOCK) are
		mutually exclusive. Cannot request
		more than one of these.
"WO 999		Feature NWT requires one of the
<u> </u>		following USOCs: NNK, NSD, N6S, N6SD1



	TABLE	LO IMA ERRORS LIST-VERSION 5 (BPL)
Parent Cold		Error Manage
"WO	999	WLI Edit - Facility Check failed"
"WO	999	Your desired due date is during an
		embargo period for the Central Office.
		Please select a due date on or after
		<pre><firstavlduedate>"</firstavlduedate></pre>
"WO <fie< td=""><td>LDN&gt;002</td><td><pre><field>: /TN fid required for this</field></pre></td></fie<>	LDN>002	<pre><field>: /TN fid required for this</field></pre>
		feature ( <f->FEATURE&gt;) "</f->
"WO <fie< td=""><td>LDN&gt;002</td><td><pre><field>: invalid /TN fid format"</field></pre></td></fie<>	LDN>002	<pre><field>: invalid /TN fid format"</field></pre>
"WO <fie< td=""><td>LDN&gt;900</td><td>RLSO(RPL-PriLoc) must match the local</td></fie<>	LDN>900	RLSO(RPL-PriLoc) must match the local
		service office"
"WO <fie< td=""><td>LDN&gt;900</td><td>RLSO(RPL-SecLoc) must match the local</td></fie<>	LDN>900	RLSO(RPL-SecLoc) must match the local
		service office"
"WO <fie< td=""><td>LDN&gt;999</td><td><errormessage>"</errormessage></td></fie<>	LDN>999	<errormessage>"</errormessage>
"WO <fie< td=""><td>LDN&gt;999</td><td><pre><field>: appointment expired"</field></pre></td></fie<>	LDN>999	<pre><field>: appointment expired"</field></pre>
"WO <fie< td=""><td>LDN&gt;999</td><td><pre><field>: appointment not selected"</field></pre></td></fie<>	LDN>999	<pre><field>: appointment not selected"</field></pre>
"WO <fie< td=""><td></td><td><pre><field>: database error linking</field></pre></td></fie<>		<pre><field>: database error linking</field></pre>
		appointment ( <errormessage>)"</errormessage>
"WO <fir< td=""><td>LDN&gt;999</td><td><pre><field>: database error updating</field></pre></td></fir<>	LDN>999	<pre><field>: database error updating</field></pre>
		appointment ( <errormessage>)"</errormessage>
"WO <fie< td=""><td>LDN&gt;999</td><td><pre><field>: database retrieval of pre-</field></pre></td></fie<>	LDN>999	<pre><field>: database retrieval of pre-</field></pre>
		order appointment failed
		( <errormessage>) "</errormessage>
"WO <fie< td=""><td>LDN&gt;999</td><td><pre><field>: multiple records in database"</field></pre></td></fie<>	LDN>999	<pre><field>: multiple records in database"</field></pre>
"WO <fie< td=""><td></td><td><pre><field>: TN expired"</field></pre></td></fie<>		<pre><field>: TN expired"</field></pre>
"WO <fie< td=""><td></td><td><field>: TN not selected"</field></td></fie<>		<field>: TN not selected"</field>
"WO <fie< td=""><td></td><td>Pre-order Telephone Number</td></fie<>		Pre-order Telephone Number
		reservations are not allowed for the
		<ctx->PRODUCT&gt; product "</ctx->
"WO 999	Err	<errormessage>"</errormessage>
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product - no further validations
		performed"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
_		product - no further validations
		performed"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product - no further validations
		performed"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
<b>-</b>		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
- <del></del> -		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
ao aci	555	product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
NO ACI	003	product"
		produce

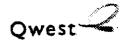


	TABLE 4: 9.0 DMA ERRO	ORS LIST-VERSION 5 (BPL)
Error Cotte		Error Massage
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product"
"WO ACT	0 0 3	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product "
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product "
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
**** 3.0M		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
"WO ACT	003	product"  ACT of <ctx->ACT&gt; not allowed for this</ctx->
NO ACI	003	product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product "
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
1110 100		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
"WO ACT	003	product"  ACT of <ctx->ACT&gt; not allowed for this</ctx->
"WO ACI	003	product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
NO ACI		product"
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
.,		product "
"WO ACT	003	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product"
"WO ACT	003	ACT of W not allowed for this product
		when first character of TOS is 2."
"WO ACT	003	ACT of W not allowed for this product
	·	when first character of TOS is 2."
"WO ACT	003	The activity requested is not valid,
		the CSR indicates you already own this
****	000	account"
"WO ACT	999	ACT does not match original"
WU ACT	999	ACT of <ctx->ACT&gt; not allowed for PAL - Co-Providers"</ctx->
"WO ACT	999	ACT of <ctx->ACT&gt; not allowed for PAL</ctx->
NO ACI	333	- PSPs"
"WO ACT	999	ACT of <ctx->ACT&gt; not allowed for this</ctx->
Aus		product "
"WO ACT	999	ACT of <ctx->ACT&gt; not allowed for this</ctx->
·		product"



	TABLE 4:	50 DHA ERRORS LIST-VERSION 5 (BPL)
Error Cos		Errer Manage
named a the state of the state		TN reservation ( <preorderpon>) for TN</preorderpon>
		<tn>"</tn>
"WO	999	PON mismatch: PON submitted ( <pon>)</pon>
		does not match PON used in Pre-order
		TN reservation ( <preorderpon>) for TN</preorderpon>
		<tn>"</tn>
"WO	999	PON mismatch: PON submitted ( <pon>)</pon>
		does not match PON used in Pre-order
		TN reservation ( <preorderpon>) for TN</preorderpon>
	····	<tn>"</tn>
"WO	999	Pre-Order TN Reservation required."
"WO	999	Product Conversion edit Failed -
		( <errormessage>)"</errormessage>
" WO	999	Qwest DSL Loop Qualification
		information must be available for TN
		<tn>"</tn>
"WO	999	Qwest DSL USOC not found on feature
		with FA of T or C for <tn>"</tn>
"WO	999	Qwest DSL USOC populated (FA of T)
****		without MEGACENTNM for <tn>"</tn>
" WO	999	Records for service address contain
		SAG Only information. You must
		include information such as nearby working Qwest TN in the LSR form
		Remarks section. Requests for service
		at SAG Only addresses may not meet
		DDD."
"WO	999	REQTYP of Q no longer supported re-
,,,_		submit request with REQTYP of P"
"WO	999	Request is not for new service - no
***		current account exists"
"WO	999	Request is PIC/LPIC change
-,-		selection already on the account."
"WO	999	Resale not allowed on <crssd->TNS&gt;.</crssd->
		Line is shared"
"WO	999	Resale not allowed on <drssd-< td=""></drssd-<>
		>DTNR[J].DSTN[K].DSTN>. Line is
		shared"
"WO	999	Resale not allowed on <drssd-< td=""></drssd-<>
		>DTNR[J].DTNR>. Line is shared"
"WO	999	Resale not allowed on <lsnpsd-< td=""></lsnpsd-<>
		>PORTEDNBR>. Line is shared"
"WO	999	Resale not allowed on <lssd->DISCNBR&gt;.</lssd->
		Line is shared"
"WO	999	Resale not allowed on <lssd-< td=""></lssd-<>
		>LINESHAREDTN>. Line is shared"
"WO	999	Resale not allowed on <npsd-< td=""></npsd-<>
		>PORTEDNBR>. Line is shared"
"WO	999	Resale not allowed on <pssd->TNS&gt;.</pssd->
		Line is shared"
"WO	999	Resale not allowed on <resalesd->TNS&gt;.</resalesd->
		Line is shared"
" WO	999	Resale not allowed on <resalesd->TNS&gt;.</resalesd->



	TABLE 4:	SO DIA ERRORS LIST-VERSION 5 (BPL)
Error Catt		Error Message
		Line is shared"
" WO	999	Resale not allowed on <tnnumber>.</tnnumber>
		Line is shared"
"WO	999	Resale not allowed on <tnnumber>.</tnnumber>
		Line is shared"
"WO	999	Screening Edit timeout"
"WO	999	Service request has been saved during
		extended hours and some required edits
		may not have been performed"
"WO	999	Shared Loop already on <lssd-< td=""></lssd-<>
		>LINESHAREDTN>"
"WO	999	Shared Loop already on <lssd-< td=""></lssd-<>
		>LINESHAREDTN>"
"WO	999	Shared Loop Eligible edit Failed -
11.10		( <errormessage>)"</errormessage>
"WO	999	Shared Loop not available for end- user"
"WO	999	Shared Loop on <lssd->LINESHAREDTN&gt;</lssd->
·· WO	333	not available. Voice service not
		provided by Qwest"
"WO	999	Shared Loop service does not exist on
NO	333	<pre></pre>
"WO	999	Specified Qwest DSL Service exceeds
****	222	maximum qualified speed for <tn>"</tn>
"WO	999	Supplemental Field Must Be Populated"
"WO	999	The TN <tn> does not qualify for Qwest</tn>
		DSL service."
"WO	999	This request has been submitted during
		extended hours - It will be held in a
		queue for processing when normal hours
		resume"
"WO	999	Time between attempt at Pre-Order TN
		Reservation and submission of request
		has expired."
"WO	999	U5R, U5RAX invalid on Request Type EB,
		use Request Type MB."
"WO	999	Unable to process cancellation
		supplemental: the preceding request
		has already been completed, canceled
****		or rejected"
"WO	999	updatedRelatedWO: Error inserting
"WO	990	indicator ( <errormessage>)"  updatedRelatedWO: Program Error"</errormessage>
"WO	999	User Authorization Failed - Product
no.	222	not available for Access Level"
*WO	999	USOC <featuressection[j].feature></featuressection[j].feature>
<del>-</del>		requires that Blocking value KM be
		present."
"WO	999	USOC RBVXC requires that Blocking
		value G be present."
"WO	999	USOC RTVXY requires that Blocking
-	= <del>= =</del>	value N be present."



		d Ma erhors list-version 5 (BPL)
		Error Massage
		dbLSRhasCompletedOrders (<>) "
"WO	999 	Database error: dbLSRPreviouslyIssued () "
"WO	999	Database error: dbOrderDueDateIsNull (<>)"
"WO	999	Database not connected"
'WO	999	Error checking operating hours ( <errormessage>)"</errormessage>
" WO	999	Error checking queue ( <errormessage>)'</errormessage>
"WO	999	Error during MP Validation - <pre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><mpre><m< td=""></m<></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></mpre></pre>
"WO	999	Error fetching block combinations ( <errormessage>)"</errormessage>
WO OW	999	Error fetching rules ( <blkcomb>) (<errormessage>) "</errormessage></blkcomb>
"WO	999	Error retrieving BAPC for LSR.BILL.BAN1 ( <errormessage>)"</errormessage>
"WO	999	Error retrieving BAPC for LSR.BILL.BAN2 ( <errormessage>)"</errormessage>
" WO	999	Error storing order ( <errormessage>)"</errormessage>
'WO	999	Failure populating IMA data"
'WO	999	Failure processing Acceptance Edits"
'WO	999	Failure processing Acceptance Edits"
'WO	999	fdeDisposition: Error inserting indicator ( <errormessage>)"</errormessage>
" WO	999	Feature with FA of C must have related feature with FA of T for <tn>."</tn>
" WO	999	Feature with FA of T must have related feature with FA of C for <tn>."</tn>
"WO	999	FEATURESSECTION too large: DSEGs exceeded DETAIL"
"WO	999	FIDs are not allowed with USOC <usoc-< td=""></usoc-<>
"WO	999	Full AN not provided and no corresponding preorder attempt"
"WO	999	Gift billing on this account - requires separate authorization"
* WO	999	Informational message: Order was saved (PENDING status), not submitted and will be purged in <pre><dbcfg.lsrpendingdays> days"</dbcfg.lsrpendingdays></pre>
" WO	999	Internal error processing order"
"WO	999	Invalid CLLI"
'WO	999	Invalid NPA/NXX"
"WO	999	Invalid NPA-NXX/State combination: <npa>-<nxx>/<state>"</state></nxx></npa>
* WO	999	Invalid NPA-NXX: <npa>-<nxx>"</nxx></npa>
" WO	999	Invalid product"
"WO	999	Invalid request. UNE-P POTS service does not exist."
* WO	999	Invalid TN for the End User"
* WO	999	Invalid USOCs - problems with



	TABLE C. ADIMA ERRO	RS LIST-VERSION'S (BPL)
Earror Code		Error Massage
		Validity, Resellability, State or
		Contract: <invalidusoclist>"</invalidusoclist>
"WO	999	Invalid USOCs - problems with
"0	333	Validity, Resellability, State or
		Contract: <invalidusoclist>"</invalidusoclist>
"WO	999	Loop Splitting is only valid on an UBL
		account with an NC code of LX-N or
		LXR-"
" WO	999	LSR is currently being processed -
		Supplementals prohibited"
*WO	999	MEGACENTNM field populated without
		Qwest DSL USOC for <tn>"</tn>
"WO	999	More than one Qwest DSL USOC for <tn></tn>
		having FA of C"
"WO	999	More than one Qwest DSL USOC for <tn></tn>
		having FA of T"
"WO_	999	No active account found"
"WO	999	No CSR record found for this request"
"WO	999	No CSR record found for this request"
"WO	999	No CSR record found for this request"
"WO	999	No CSR record found for this request"
"WO	999	One or more Service Orders completed.
		Unable to process cancellation
		supplemental."
"WO	999	Order was validated but not stored"
"WO	999	Original order COMPLETED - supplement
		not allowed"
"WO	999	Ownership Error - CCNA does not match
		RSID or ZCID on the CSR and Account is
		Summary Bill Account (Account may be
"WO	999	newly converted)" Ownership Error - CCNA does not match
" <b>w</b> O	999	RSID or ZCID on the CSR and Co-
		Provider is IPP (Account may be newly
		converted)"
"WO	999	Ownership Error - CCNA does not match
0		RSID or ZCID on the CSR and ACT is C
		(Account may be newly converted) "
"WO	999	Ownership Error - CCNA does not match
		RSID or ZCID on the CSR and Account is
		Summary Bill Account (Account may be
		newly converted) "
"WO	999 .	Ownership Error - CCNA does not match
		RSID or ZCID on the CSR and Co-
		Provider is IPP (Account may be newly
		converted)"
"WO	999	Ownership Error - CCNA does not match
		RSID or ZCID on the CSR and ACT is C
		(Account may be newly converted)
"WO	999	Pic/Lpic edit Failed ( <errormessage>)"</errormessage>
"WO	999	PON mismatch: PON submitted ( <pon>)</pon>
		does not match PON used in Pre-order



Exper Code "WO "WO	900	Error Massage UBL transfer request invalid - outside
*WO	900	URL transfer remost invalid amenida
		lonn cramerer reducat invalid - Offelds
		central office"
"WO	999	<pre><csrr->WTNECCKTERR[I].WTNECCKT&gt; WTN</csrr-></pre>
"WO		not found in the department returned"
	999	<pre><csrr->WTNECCKTERR[I].WTNECCKT&gt; WTN</csrr-></pre>
		not found on the account"
*WO	999	<pre><editname>, Error <errormessage>) "</errormessage></editname></pre>
*WO	999	<pre><lssd->LINESHAREDTN&gt; not on end-user's</lssd-></pre>
		account."
"WO	999	<pre><ltn p-="">TN&gt; not on end-user's account"</ltn></pre>
"WO	999	<pre><nosave>: ACT of 'R' is only supported</nosave></pre>
		for REQTYP of 'H'"
"WO	999	<pre><nosave>: COMMONBLOCKDETAILS.COS must</nosave></pre>
		be populated"
"WO	999	<nosave>:</nosave>
•		LS.SERVICEDETAILS[ <i>].CABLES[<j>].CAB</j></i>
		CONN must be populated"
"WO	999	<nosave>:</nosave>
., -		LS.SERVICEDETAILS[ <i>].CABLES[<j>].CAB</j></i>
		CONNTYP must be populated"
"WO	999	<nosave>:</nosave>
,,-		LSNP.SERVICEDETAILS[ <i>].CABLES[<j>].C</j></i>
		ABCONN must be populated"
"WO	999	<pre><nosave>:</nosave></pre>
		LSNP.SERVICEDETAILS( <i>).CABLES(<j>).C</j></i>
		ABCONNTYP must be populated"
"WO	999	<pre><nosave>: LSR.LSRADMIN.APPTIME format</nosave></pre>
		is invalid"
"WO	999	<pre><nosave>: Number of Address Location</nosave></pre>
		Sections must equal the number entered
		in RSOTY"
"WO	999	<pre><nosave>: Number of Service Details</nosave></pre>
***=		Sections must equal the number entered
		in RSOTY"
" WO	999	<pre><nosave>: REQTYP of 'Q' for Centrex no</nosave></pre>
		longer supported. Please re-submit
		with a REQTYP of 'P' for Centrex
		service requests."
"WO	999	<pre><nosave>:FA must be populated"</nosave></pre>
"WO	999	<pre><nosave>:FEATURE must be populated"</nosave></pre>
"WO	999	<pre><usoc->FID[I].FID&gt; is not a valid FID"</usoc-></pre>
"WO	999	Acceptance validations not performed -
		outside normal hours"
"WO	999	Account denied. Only restore (ACT=B)
	<del>-</del>	allowed"
"WO	999	Address validation failed"
"WO	999	An easy number was specified on the
		request without the RNCEP USOC
		specified."
"WO	999	An easy word was specified on the
	~~~	request without the RNCSP USOC
		I reduces aremore one wichs con-



		SA IMA ERRORS LISTAVERSION'S (SPL)
Error Code		Effor Message
" WO	999	An invalid Blocking value and USOC
		combination exists"
"WO	999	Appointment Required - allowable time
		between attempt at Pre-Order
		Appointment Scheduler and submission
		of request has expired"
WO	999	Appointment required and/or APTCON
		field must be populated."
WO	999	Appointment required and/or APTCON
		field must be populated."
WO	999	At least one of the TNs reserved in
		Pre-Order must be entered on request
		before using placeholders."
WO	999	Can not add existing USOCs: <f-< td=""></f-<>
		>FEATURE> already on the account"
WO	999	Can not convert or change USOC(s) not
		already on the account: <f->FEATURE&gt;</f->
···· <u>·</u>		not on the account"
WO	999	Can't get COS list"
WO	999	Centrex End User TN edit Failed
		( <errormessage>) "</errormessage>
WO	999	CMD validation failed"
WO	999	CMD validation failed"
WO	999	Contract on account exists - requires
		new contract number"
WO	999	Conversion edit Failed
		( <errormessage>) "</errormessage>
WO	999	Co-Provider not authorized to
		disconnect or move Shared Loop service
		on <lssd->LINESHAREDTN&gt;"</lssd->
WO	999	Co-Provider not authorized to
		disconnect or move Shared Loop servic
		on <lssd->LINESHAREDTN&gt;"</lssd->
MO	999	Could not check supplemental
		( <errormessage>)"</errormessage>
WO	999	Could not find original Work Order fo
		supplement"
'WO	999	Could not find original Work Order ID
		for supplement ()"
'WO	999	Could not find original Work Order ID
		for supplement"
'WO	999	Could not find original Work Order ID
		for supplement*
WO	999	Could not match CLLI ( <errormessage>)</errormessage>
'WO	999	Could not match NPA/NXX ( <errormessage>)"</errormessage>
'WO	999	Database Error ( <errormessage>)"</errormessage>
'WO	999	Database error reading Fid Details
		( <errormessage>)"</errormessage>
"WO	999	Database error: dbEarliestOrderDueDat
		(<>)"
	999	Database error:



	TABLEM: KODIA ERROR	S LIST-VERSION 5 (BPL)
Errer Code		Error Musage
8 <u>2.</u> 4.488.:		and requires one of the following
		USOCs: ES5, ESX, MVPCW, ES7, ER9, ES6,
		ESW, ESA, ET8, ESG, ET3, ETC, EZN,
		ES3, EZQ, EZR, EZT.
"TNAEASNUM	900	EASNUM must be Y when ECATEG or EWORD
		is populated"
"TNAECATEG	003	ECATEG must be between 1 and 10"
"TNAECATEG	900	ECATEG or EWORD must be populated when
		EASNUM is Y"
"TNAEJUST	003	EJUST must be R or L"
"TNAEJUST	900	EJUST must be populated when EWORD is
		populated*
"TNAEWORD	003	Invalid characters in EWORD: Valid
		values are A through Y excluding Q, a
		through y excluding q, 0 through 9"
"TNALD1	001	Invalid Value for LD1"
"TNALD2	001	Invalid Value for LD2"
"TNALD3	001	Invalid Value for LD3"
"TNANPA	003	NPA must be 3 characters long"
"TNANPA	003	NPA must be numeric"
"TNANPA	900	NPA required when NXX is populated"
"TNANTNUM	002	NTNUM invalid format"
"TNANXX	003	NXX must be 3 characters long"
"TNANXX	003	NXX must be numeric"
"TNAPON	001	PON required"
"TNAQNR	001	QNR required"
"TNAQNR	003	Number of TNs Requested (QNR) must be
		between 1 and <qnr_max_cblock> when</qnr_max_cblock>
		CBLOCK is Y"
"TNAQNR	003	Number of TNs Requested (QNR) must be
		between 1 and <qnr_max_easnum> when</qnr_max_easnum>
		EASNUM is Y"
"TNAONR	003	QNR must be between 1 and <qnr max="">"</qnr>
"TNAONR	003	QNR must be numeric"
"TNASANO	900	SANO is required when SAPR or SASF is
		populated"
"TNASANO	900	SANO required when AHN not populated"
"TNASASD	001	Invalid Value for SASD"
"TNASASN	001	SASN required"
"TNASASS	001	Invalid Value for SASS"
"TNASCATEG	001	SCATEG required"
"TNASCATEG	900	SCATEG must be B or S for PSP"
"TNASCATEG	900	SCATEG must be P, B or S when it's
		populated"
*TNASITEID	001	SITEID required"
"TNASTATE	001	STATE required"
"TNATNTYPE	003	TNTYPE must be N"
"TNATTA	001	TTA required"
"TNATXACT	003	TXACT must be A"
"TNATXNUM	001	TXNUM required"
"TNATXTYP	003	TXTYP must be B"
"TNI	999	<pre><errormessage>"</errormessage></pre>

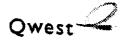
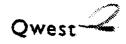


	TABLE 6: 80 FMA ERROR	S LIST-VERSION 5 (BPL)	
Error Code		Error Message	
"TNI	999	No Telephone Numbers found"	
"TNICC	001	CC required for PSP"	
"TNICCNA	001	CCNA required"	
"TNID/TSENT		D/TSENT required"	
*TNIPON	001	PON required"	
"TNITXACT	003	TXACT must be I"	
"TNITXNUM	001	TXNUM required"	
"TNITXTYP	003	TXTYP must be B"	
"TNS	999	<errormessage>"</errormessage>	
"TNS	999	Database not connected"	
"TNS	999	Error Selecting Telephone Number ( <tn>)"</tn>	
"TNS	999	Telephone Number already selected ( <tn>)"</tn>	
"TNS	999	Telephone Number not available ( <tn>)"</tn>	
"TNS	999	Telephone Number not found ( <tn>)"</tn>	
"TNS	999	Telephone Number not found ( <tn>)"</tn>	
"TNSCC	001	CC required for PSP"	
"TNSCCNA	001	CCNA required"	
"TNSD/TSENT	001	D/TSENT required"	
"TNSPON	001	PON required"	
"TNSSELNUM	001	SELNUM( <i>) required"</i>	
"TNSSELNUM	002	SELNUM[ <i>] invalid"</i>	
"TNSSNR	003	SNR must be between 0-9"	
"TNSTXACT	003	TXACT must be E"	
"TNSTXNUM	001	TXNUM required"	
"TNSTXTYP	003	TXTYP must be B"	
"TOS	999	<errormessage>"</errormessage>	
"TOS	999	Error Reading TOS data"	
"UF	001	CCNA required"	
"UF	001	CITY required"	
"UF	001	STATE required"	
"UF	999	<cpsrsp->CPSERRORINFO.ERRMESG&gt;"</cpsrsp->	
"UF	999	CPS Communication Error"	
"UF	999	Fetch Contract Area failed ( <errormessage>)"</errormessage>	
"UF	999	PSP not allowed to request USOCFID validation"	
"UP	999	<errormessage>"</errormessage>	
"UP	999	User Profile not found"	
"USLTOS	001	TOS required"	
"USLUSOCNUM		No USOCs found !"	
"WO	003	<loopusoc->DBVALID&gt;"</loopusoc->	
"WO	003	ACTL - Invalid Co-Location type or CLLI code"	
"WO	003	CFA - Invalid Co-Location type or CLLI code"	
"WO	003	CHC/TEST - Installation type invalid*	
"WO	003	NC/NCI invalid"	
"WO	003	NC/NCI invalid"	
" WO	900	TN not in same Central Office"	



	1	KELEN: SOME SEREORS LIST-VERSION S (BPL)
Error Cote		Error Massage
*WO ACT	999	ACT of <ctx->ACT&gt; not allowed for this</ctx->
WO ACI	333	product*
"WO ACT	999	ACT of <ctx->ACT&gt; not allowed for this</ctx->
	323	product"
"WO ACT	999	ACT of <ctx->ACT&gt; not allowed for this</ctx->
		product"
"WO AN	900	Invalid BTN"
"WO CBID	900	Invalid Common Block for Account
		Number*
"WO CMSI	D 900	Invalid CMS ID for Account Number"
"WO COS	003	COS field on CRS form contains invalid
		or blank value for REQTYP first
		character of M and TOS second
		character of E. Cannot determine
		product"
"WO COS	999	The Class of Service for this account
		is not valid for UBL"
*WO COS	999	The From/To account is not a valid
****	000	product for this conversion"
"WO COS	999	The From/To account is not Retail, Resale or <errormsg>"</errormsg>
"WO CRS	001	CRS form required when REQTYP starts
WO CRS	001	with P. Cannot determine product"
"WO DDD	002	<ddd msg="">"</ddd>
"WO DDD	002	<ddd msg="">"</ddd>
"WO DDD	002	DDD invalid format"
"WO DL	999	DSR.DL.DeliveryAddress prohibited when
		sender is EDI"
"WO DSR	999	DSR.DeliveryAddress prohibited when
		DL.RTY is not LML or DL.LACT is O"
"WO DSR	999	DSR.DeliveryAddress prohibited when
		sender is WEB or BPL"
"WO edit	Uniq999	<notunique>"</notunique>
"WO edit		<notunique>"</notunique>
"WO edit	Uniq999	Error fetching archived LSR
#150 and a	TT-:-000	information ( <errormessage>)"</errormessage>
"WO edit	.uniqa99	Error fetching interal LSR status ( <errormessage>)"</errormessage>
"WO edit	IIn a cooo	Error fetching live LSR information
Eult	.uniq333	( <errormessage>)"</errormessage>
"WO edit	Unig999	You cannot submit a Supplemental LSR
	<b>4</b>	for a CCNA/PON group of LSRs in a
		COMPLETED status."
"WO edit	Uniq999	You cannot submit a Supplemental LSR
	-	for a CCNA/PON group of LSRs in a
L		CANCELED status."
"WO FEAT	URE 900	Contract USOC required when MIL
	··	populated"
"WO FEAT	TURE 900	OI "T""



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"WOF         999 <errormessage>"           "WOF         999         <errormessage>"           "WOF         999         <nolsrfound>"</nolsrfound></errormessage></errormessage>	"WOF         999 <errormessage>"           "WOF         999         <errormessage>"           "WOF         999         <nolsrfound>"           "WOFCCNA         001         CCNA required"</nolsrfound></errormessage></errormessage>	"WO TOS	999	
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"WOF 999 <nolsrfound>"</nolsrfound>	"WOF 999		<del></del>	<errormessage>"</errormessage>
	"WOF         999 <nolsrfound>"           "WOFCCNA         001         CCNA required"</nolsrfound>	"WOF	999	<errormessage>"</errormessage>
1	"WOFCCNA 001 CCNA required"	"WOF	999	<nolsrfound>"</nolsrfound>
"WOF 999   <nolsrfound>"</nolsrfound>		"WOF	999	<nolsrfound>"</nolsrfound>
"WOFCCNA 001   CCNA required"	"WOFLSRID 001 LSRID required"	"WOFCCNA	001	CCNA required"
"WOFI CRID OOT TOOTS TOOTS		"WOFLSRID	001	LSRID required"



	TARLES: SS BASERGE	S LISTAVERSION'S (BPL)
Creon Conte		Error Manage
"WOFLSRID	003	LSRID must be numeric"
"WOFSTATUSM	A001	STATUSMASK required"
"WOFWOSQTY	999	No LSRs found*
"WOP	999	Error updating LSRID <errormessage> (<lsrstatus>)"</lsrstatus></errormessage>
"WOPLSRID	001	LSRID Required"
"WOPLSRID	003	LSRID must be a number"
"WOPLSRID	999	LSRID <req->LSRID&gt; not found (<errormessage>)"</errormessage></req->
*WOPLSRID	999	LSRID <req->LSRID&gt; not PENDING status (status = <lsrstatus>)"</lsrstatus></req->
"WOS	999	<errormessage>"</errormessage>
"WOS	999	<handleerrmsg>"</handleerrmsg>

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# Attachment B

10.0 IMA and SATE Errors



# 10.0 IMA and SATE Errors

Date
July 8, 2002
Prepared by:
Qwest Communications, Inc. (Qwest) Implementation Team
For questions regarding this document, please contact
EDI Lead Project Manager
(303) 965-4315 1005 17 <sup>th</sup> Street, 18 <sup>th</sup> floor
Denver, Colorado 80202
Abstract:
This document will assist CLECs in understanding Qwest legacy system and BPL error message



## **Document Information**

Document Owner: Qwest EDI Lead Project Manager

#### Document History

All revisions made to this document are listed here in chronological order.

<u>Version</u>	<u>Date</u>	<b>Description</b>
1.0	06/17/02	Initial Distribution
2.0	07/08/02	Update-see Change Summary

Important:

This document has been through a formal review process. To the best of our knowledge it is accurate. Qwest Communications, Inc. reserves the right to make further modifications, as necessary.

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This document outlines the following types of transactions that the CLEC can receive via IMA EDI:

- Fatal Errors System Rejects, including Legacy System Errors
- Fatal Errors ISC Rejects
- Non-Fatal Errors
- Jeopardy Notifications

Qwest recommends that EDI CLECs display the Qwest provided error messages to their system users to allow the user to correctly interpret the error message and correct the problem.

Additionally, the following lists of errors are included as appendices:

- A. Legacy System Errors seen in production in the prior six months
- B. Legacy System Errors coded into SATE
- C. Variance between Legacy System Errors in Production and SATE
- D. IMA BPL Errors

#### **Fatal Errors**

There are two types of Fatal Errors: Systems Rejects, which are detected by the IMA System, and ISC Rejects, which are detected upon manual review of the service requests by the Qwest service center.

#### System Rejects

System Rejects are indicated by the "Jeop/Error/Work Group Status\_Error Code" field containing a value that is not equal to "ORD." After correcting the service request, the CLEC must resubmit the service request to Qwest using the same PON and version number as the original request or submit a new PON. Qwest considers the receipt of the corrected LSR to signify receipt of the valid service request.

#### Legacy System and Non-Legacy System Rejects

System rejects can be Legacy System errors or Non-Legacy System errors. Legacy system error messages are passed through the IMA system to the CLEC.

Upon the detection of a Fatal Error, the CLEC will be sent a Fatal Error transaction indicating a fatal error code and reason.

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Dwest: http://www.uswest.com/wholesale/ima/edi/document.html

Both Legacy System and Non-Legacy System Rejects are discussed further later in this document in the section titled "System Generated Errors".

### **ISC Rejects**

Fatal errors detected by manual review, also known as Manual Rejects or ISC Rejects, result in the service request being put into a hold status by Qwest.

ISC Rejects are indicated by the "Jeop/Error/Work Group Status\_Error Code" field containing a value of "ORD." The CLEC must submit a supplemental request to correct the original LSR with the same PON and incremented version number as the original request or submit a new PON. Qwest considers the receipt of a correct supplemental request to signify receipt of the valid service request.

A Fatal ISC Reject transaction will be sent to the CLEC indicating a fatal error code, reason, and the change(s) necessary to complete the request. Fatal Error – ISC Rejects are further described in the section of this document titled "Manually Generated ISC Errors."

#### Non-Fatal Errors

Non-fatal errors occur after the order has been successfully processed by the IMA system, but are missing information needed to provision the order. Qwest will then send a Non-Fatal Error Transaction indicating a non-fatal error code and reason, and the change(s) necessary to correct the request.

To correct a non-fatal error, the CLEC may send a corrected request with the same PON and incremented version to correct the errors or they may choose to call the ISC representative to discuss the errors. When discussing the errors with a service representative, the service representative may choose to request a supplement or take a verbal correction from the CLEC. When the service representative accepts a verbal correction from the CLEC, an 855 or 865 FOC will be returned to the CLEC with the CFLAG marked and the corrections noted in the remarks section of the LSR. If the CLEC does not respond to the electronic notification of a non-fatal error before FOC within two Qwest ISC business hours, or a non-fatal error after FOC within four Qwest ISC business hours, the service center will send a manual fatal error to the CLEC.

Non-Fatal Errors are further described in the section of this document titled "Non-Fatal Errors."

#### **Jeopardy Notifications**

If Qwest has a problem meeting the commitment on the local service request, a Jeopardy Notification will be issued. CLECs are notified of a commitment in jeopardy via

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an 865 Jeopardy Notification indicating a jeopardy code and reason. If the jeopardy is caused by Qwest conditions, Qwest will negotiate a new due date with the CLEC and then send a new FOC confirming the revised due date. If the jeopardy is caused by non-Qwest conditions, the CLEC must submit a supplemental request to correct the condition with the same PON and incremented version number as the original request. If the jeopardy caused the due date to be missed, the supplemental request must include a revised Desired Due Date. Upon receipt of a supplemental request with a revised Desired Due Date, Qwest will send the CLEC a new FOC.

Jeopardy Notifications are further described in the sections of this document titled - "Manually Generated Jeopardies for Resale Requests" and "Manually Generated Jeopardies for Design Requests."



### System Generated Errors

System generated errors, also known as System Rejects, are detected by the Qwest IMA Business Process Layer (BPL) edit process. A System Reject is considered to be a fatal error and must be resolved by resubmitting the LSR (appropriate 850/860 transaction) before Qwest processing can occur. If a CLEC submits an 850 transaction that receives a System Reject, the appropriate CLEC response is to resend the corrected 850 transaction. If a CLEC submits an 860 transaction that receives a System generated error, the appropriate CLEC response is to resend the corrected 860 transaction.

All System Reject Errors, including Legacy-system errors and Non-legacy system errors, are identified in the IMA EDI Errors List, which is available at http://www.uswest.com/wholesale/ima/edi/document.html.

The format for a System Reject Error Message is as follows:

#### JEOP/ERROR/WORK GROUP STATUS CODE (14 characters)

Characters 1-3:

Message Type: Form Name, Work Order or User Profile

Characters 4-11:

Field Name, if applicable

Characters 12-14:

Error Code

JEOP/ERROR/WORK GROUP STATUS DESCRIPTION (255 characters)

Characters 15-269: Error Description

The Message Type field consists of one of the following: the name of the form on which the error was identified, or a Work Order (WO) or User Profile (UP) errors. WO and UP errors indicate that there is either a problem with the user profile or the error is work order specific, rather than form specific.

#### **Examples of System Generated Errors:**

Message	Error Co	de Error Description
Турс		
LSRPON	001	Data Required
LSRPON	002	Invalid Format
LSRPON	003	Invalid Value
LSRPON	900	Error Related to Other Field(s)
LSRPON	999	Message will describe miscellaneous error
LSRTOS	001	Data Required
LSRTOS	002	Invalid Format
LSRTOS	003	Invalid Value
LSRTOS	900	Eπor Related to Other Field(s)
LSRTOS	999	Message will describe miscellaneous error

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